FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

| Washington, | D.C. 20549 |
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| Check this box if no longer subject to | | | | | | |
|--|--|--|--|--|--|--|
| Section 16. Form 4 or Form 5 | | | | | | |
| obligations may continue. See | | | | | | |
| Instruction 1(b). | | | | | | |

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

| OMB APPROVAL | | | | | | | | |
|--------------------------|-----------|--|--|--|--|--|--|--|
| OMB Number: | 3235-0287 | | | | | | | |
| Estimated average burden | | | | | | | | |
| hours per response: | 0.5 | | | | | | | |

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| Name and Address of Reporting Person* Cook John S | | | | | <u>H</u> | ORI | r Name an NBECE HOS] | | | | symbol SERV | | ck all applica Director Officer (| , | | 10% Ow Other (s | ner | | |
|---|---|--|---|-----------------------------------|--|---|------------------------------------|------------------------|---|---------|---------------------|------------------|---|--|---|---|---|--|--|
| (Last) (First) (Middle) 103 NORTHPARK BOULEVARD, SUITE 300 | | | | | | | of Earliest 2016 | Trans | action (Mo | onth/E | Day/Year) | | Executive VP, CCO, & CIO | | | | | | |
| (Street) COVING | | | 70433 (Zip) | | 4. If Amendment, Date of Original Filed (Month/Day/Year) | | | | | | | Line) | 6. Individual or Joint/Group Filing (Check Applicable Line) X Form filed by One Reporting Person Form filed by More than One Reporting Person | | | | | | |
| Date | | | 2. Trans | saction 2/ E: /Day/Year) if | | 2A. Deemed Execution Date, if any (Month/Day/Year) | | 3. Transa Code (| 4. Securi | ities A | cquired | | 5. Amoun Securities Beneficia Owned Fo | s Illy ollowing | 6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | Direct I Indirect E tr. 4) | 7. Nature of Indirect Beneficial Ownership | | |
| | | | | | | | | Code | v | Amount | | (A) or (D) | Price | Reported Transacti (Instr. 3 a | on(s) | | (| Instr. 4) | |
| COMMON STOCK | | | | 02/16/2016 | | .6 | | | F | | 2,097 | 7(1) | D | \$7.89 | 148,417 | | D | | |
| COMMON | N STOCK | | | 02/10 | 6/201 | .6 | | | A | | 47,06 | 1 ⁽²⁾ | 2) A : | | 195,478 | | D | | |
| COMMON STOCK | | | | | | | | | | | | | 5 | 0 | I | | By UGMA custodian for children | | |
| | | | Table II - | | | | | | | | osed of converti | | | | Owned | | | | |
| Derivative Security (Instr. 3) | 2. Conversion or Exercise Price of Derivative Security | 3. Transaction Date (Month/Day/Year) | 3A. Deemed Execution E if any (Month/Day | Date, | 4. Transaction Code (Instr. 8) | | | | 6. Date Exercisa Expiration Date (Month/Day/Yea | | • | of Se | 7. Title and Amou of Securities Underlying Deriv. Security (Instr. 3 4) | | 8. Price of Derivative Security (Instr. 5) | 9. Number derivative Securities Beneficial Owned Following Reported Transactio (Instr. 4) | e s ally g | 10. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | 11. Nature of Indirect Beneficial Ownership (Instr. 4) |
| | | | | C | Code | v | (A) | (D) | Date Exercisat | | Expiration Date | Title | | Amount or Number of Shares | | | | | |
| PHANTOM STOCK | (3) | 02/16/2016 | | | A | | 47,061 | | 02/16/201 | 17 0 | 02/16/2019 | | MMON OCK | 47,061 | \$0.00 | 47,06 | 51 | D | |
| PHANTOM | (4) | 02/16/2016 | | | A | | 94,122 | | 02/16/201 | 19 (| 02/16/2019 | | MON | 94,122 | \$0.00 | 94,12 | 22 | D | |

Explanation of Responses:

- 1. Disposition of these shares represents payment of tax liability by delivering or withholding securities incident to the vesting of a restricted stock unit award issued in accordance with Rule 16b-3.
- 2. These time-vest restricted stock unit awards will vest in three equal annual installments on the 1st, 2nd and 3rd anniversaries of the Grant Date.
- 3. These time-vest phantom restricted stock unit awards will vest in three equal annual installments on the 1st, 2nd and 3rd anniversaries of the Grant Date. Each is the economic equivalent of one share of the Company's Common Stock. These phantom shares are payable in either stock or cash at the election of the Company.
- 4. These performance-vest phantom restricted stock awards can vest in whole or in part on the 3rd anniversary of the Grant Date based upon the Company achieving certain levels of specified performance objectives. The number of units listed above represent the maximum amount that may be earned, or 150% of the target grant. Each is the economic equivalent of one share of the Company's Common Stock. These phantom shares are payable in either stock or cash at the election of the Company.

Remarks:

/s/ Beth A. LaBrosse as POA

02/18/2016

for John S. Cook ** Signature of Reporting Person

Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- * If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.